

Concierge Service

Contact: (970) 826-2172 or dial 2172 from any phone inside the hospital

We would be happy to assist you with personal service needs that will make your experience at our hospital more comfortable. Our concierge professionals will help you with hotel reservations, referrals, information, errands and a variety of additional services to accommodate you, your friends and your family.

If we can be of assistance, please contact our concierge at (970) 826-2172. If you are already at the hospital, dial 2172 from any phone inside the hospital. The concierge is available from 6:30 am - 8:00 pm, Monday through Friday.

If the concierge is temporarily unavailable, please leave a message and he or she will contact you immediately upon their availability.

Services

Let us help make your day easier. Following is an example of the services we can provide. If you don't see something on the list, don't hesitate to ask – if it's possible, we'll make it happen.

Arranging discount accommodations for out-of-town guests

Referrals and directions to local restaurants, parks, businesses, theaters, movies

Scheduling haircuts

Getting clothes to the laundry or dry cleaners

Delivering a newspaper, magazine, or video in the hospital

Mailing letters, cards, packages

Ordering flowers

Personal shopping

Calling for a taxi or shuttle service

Gift wrapping

Web searches for flights, weather, and business information

Wheelchair assistance

Escorting guests to the TMH Mountain Café

Sending faxes

Clerical services (photocopying, mailings, etc.)

Meeting and assisting visitors for a patient

Scheduling car wash and locksmith services

Giving hospital tours

Celebrating patient birthdays and anniversaries

Helping arrange pet care

Arranging for a therapeutic pet or clown visit in the room

Notary, living wills, durable powers of attorney, etc.

